



## DEPARTMENT OF COMMERCE & INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

### INSURANCE BULLETIN 25-03

#### Change in Producer Examinations

**Issued:** May 7, 2025

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**To:** Resident producers, prospective resident producers and insurers  
**From:** Angela L. Nelson, Director  
**Re:** Change in Producer Examinations

The Department issues this Bulletin to notify resident producers, prospective resident producers and insurance companies regarding an immediate change to the process for insurance producer examinations in the State of Missouri.

Effective immediately, those Missouri residents seeking to schedule an insurance examination may only take the test in a physical testing center. OnVue online proctoring, through PearsonVue, is no longer available for new reservations. Scheduled OnVue appointments will be honored through May 18, 2025; all other OnVue appointments scheduled on or after Monday, May 19, 2025, will need to be rescheduled for a physical testing center. The Department sincerely apologizes for the inconvenience to those who had planned to utilize the OnVue online proctoring.

Anyone who would like more information about insurance producer examinations or to find a physical testing center in the State of Missouri, please visit PearsonVue’s Missouri website at:

<https://www.pearsonvue.com/us/en/mo/insurance.html>.

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