

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

P.O. Box 690, Jefferson City, Mo. 65102-0690

In the Matter of:)	
)	Case No. <u>07A000412</u>
KEITH MONIA)	

CONSENT ORDER

DOUGLAS M. OMMEN, Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration, after reviewing the stipulations set forth herein, hereby issues the following Consent Order.

Stipulations

- 1. Douglas M. Ommen is the duly appointed Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration ("Director") whose duties, pursuant to Chapters 374 and 375, RSMo, include the supervision, regulation, and discipline of insurance producers.
- 2. The Consumer Affairs Division of the Department of Insurance, Financial Institutions, and Professional Registration ("Consumer Affairs Division") has the duty of conducting investigations into the unfair or unlawful acts of insurance companies and

agents under the insurance laws of this state and has been authorized by the Director to initiate this action before the Director to enforce the insurance laws of this state.

- 3. On September 14, 2006, the Director, through counsel, filed a complaint seeking cause to discipline Keith L. Monia's insurance producer license. The Director's complaint alleged that Monia had forged insureds' names without permission, misrepresented the terms of an insurance contract and demonstrated incompetence and untrustworthiness.
- 4. On May 14, 2007, the Administrative Hearing Commission ("AHC") held a hearing on the matter. The Director, through counsel, and Monia, pro se, presented evidence to the AHC.
- 5. On May 29, 2007, Keith L. Monia's ("Monia") insurance producer license expired.
- 6. On May 31, 2007, while the AHC case was still pending, Monia submitted an Insurance Producer Renewal Notice to the Director, applying for renewal of his insurance producer license.
- 7. On August 29, 2007, while the AHC case was still pending, the Director refused to renew Monia's insurance producer license based upon the same or similar facts alleged in the AHC compliant. Monia was mailed a copy of the refusal order and advised that he may request a hearing in the matter by filing a complaint with the AHC within thirty (30) days after the mailing of the notice. Monia did not file a timely complaint with the AHC.

- 8. On October 18, 2007, Commissioner June Striegel Doughty issued an order that the Director did not have cause to discipline Monia's insurance producer license. See Director of Insurance v. Keith Monia, Mo. Admin, 06-1376 DI.
- 9. On or about October 22, 2007, Monia sent a letter to the Director requesting that he reconsider the denial of his license based upon the recent AHC decision holding that the Director did not have cause to discipline Monia's insurance producer license. *Id.*
- 10. The Director has reconsidered his previous order denying Monia's renewal application.
- 11. Monia has stipulated and agreed to waive any rights that he may have to a hearing before the administrative hearing commission and any rights to seek judicial review or other challenge or contest of the terms and conditions of this Order and forever releases and holds harmless the Department, the Director and his agents, and the Consumer Affairs Division from any and all liability and claims arising out of, pertaining to or relating to this matter.
- 12. If Monia fails to comply with the conditions set forth in this Order, the Director, or his designee, may pursue further disciplinary action against Monia's insurance producer license.
 - 13. Entry of this Order is in the public interest.

Conclusion of Law

14. The Director may impose orders in the public interest under sections 374.046 and 375.141, RSMo (Supp. 2006), and section 621.045, RSMo (2000).

ORDER

IT IS NOW, THEREFORE, ORDERED that Keith L. Monia will be issued an insurance producer license.

IT IS FURTHER ORDERED Keith L. Monia shall complete four (4) hours of continuing education in the areas of suitability and ethics and submit proof of such satisfactory completion to the Director within four (4) months of the date of this Order.

SO ORDERED, SIGNED AND OFFICIAL SEAL AFFIXED THIS 19**

DAY OF November, 2007.

THEORES SOL

Douglas M. Ommen, Director Missouri Department of Insurance, Financial Institutions and Professional Registration

CONSENT AND WAIVER OF HEARING

The undersigned persons understand and acknowledge that Keith L. Monia has the right to a hearing, but that Keith L. Monia has waived the hearing and consented to the issuance of this consent order.

Mr. Keith L. Monia P.O. Box 1899	11/09/67 Date
P.O. Box 1899 45 Rivercrest Drive 3719 Carolewood Cape Girardeau, Missouri 63702-1899	De .
Cape Girardeau, Missouri 63702-1899 Telephone: (573) 334-4545	
Counsel for Mr. Keith L. Monia (if any) Missouri Bar No. Address:	11/09/67 Date
Telephone:	
Facsimile:	
Tamara A. Wallace Senior Enforcement Counsel Missouri Bar No. 59020	11-1-67 Date

Department of Insurance, Financial

301 West High Street, Room 530

Jefferson City, MO 65101

Telephone:

Facsimile:

Institutions and Professional Registration

(573) 751-2619 (573) 526-5492 DECEIVED

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CONTINUING EDUCATION CERTIFICATE OF COURSE COMPLETION

PO. BOX 690 JEFFERSON CITY, MO 65102-0690

Retain a list (for each course) containing at least the following information: 1) Provided 2) Location, 3) Course Title, 4) MO, Course Number, 5) Date Course Completed, 6) Number of C.E.C. hours earned. 7) Names of Agents/Brokers, 8) Residence Address and 9) Social Security Number. **NOTICE TO PROVIDER:** The provider must complete the Certificate of Course Completion. The student must not complete any part of the Certificate of Course Completion. Provider- should retain this information for four (4) years following completion of course. Keep this certificate for record verification. DO NOT SEND THIS FORM TO THE NOTICE TO AGENT/BROKER: DEPARTMENT OF INSURANCE After you have fulfilled ALL the required Continuing Education Credit (C.E.C.) hours, complete the Continuing Education Certification Summary. SOCIAL SECURITY NUMBER NAME OF AGENT/BROKER 496-66-0384 Keith Monia RESIDENCE ADDRESS (STREET, CITY, STATE, ZIP CODE) 3719 Carolewood Drive, P.O. Box 1899, Cape Girardeau, MO 63701 COURSE PROVIDER RegEd, Inc. COURSE TITLE Insurance Ethics: Walking a Sometimes Invisible Line DATE COURSE COMPLETED COURSE NUMBER 11/07/2007 GC060784 LOCATION NUMBER OF C.E.C. HOURS EARNED General:4 Correspondence DATE SIGNATURE OF AUTHORIZED REPRESENTATIVE Brandi Brown

> THIS FORM IS FOR AGENT / BROKER RECORD KEEP THIS FORM IN YOUR FILE FOR FUTURE VERIFICATION

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CONTINUING EDUCATION CERTIFICATE OF COURSE COMPLETION

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Retain a list (for each course) containing at least the following information: 1) Provider, 2) Location, 3) Course Title, 4) MO, Course Number, 5) Date Course Completed, 6) Number of C.E.C. hours earned. 7) Names of Agents/Brokers, 8) Residence Address and 9) Social Security Number.

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NOTICE TO AGENT/BROKER:

Keep this certificate for record verification. **DO NOT SEND THIS FORM TO THE DEPARTMENT OF INSURANCE** After you have fulfilled **ALL** the required Continuing Education Credit (C.E.C.) hours, complete the Continuing Education Certification Summary.

NAME OF AGENT/BROKER			SOCIAL SECURITY NUMBER
Keith Monia			496-66-0384
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Suitability of Non-Registered Insurance Produc	cts		
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